

B2H program elements

Service Delivery: Case Manager/Client ratio 1:15 or less

- Housing First
- Harm Reduction will be used in some sites
- Strengths Based
- Voluntary Services/ Low Control
- Trauma Informed
- Culturally Appropriate
- Common Intake Tools across four counties
- Common Assessment Tools across four counties
- Common Outcome Measures and Definitions – common data collection mechanism through Homeless Management Information System
- Coordinated Training – combine formal, peer support, and technical assistance
- Use the principles and practices of the Family Support Practice Model as developed by Family Support America. Family Support America is a national organization for the theory, policy, and practice of family support.
- Implement early functional and cognitive assessments of adults and children in households to identify those with documented disability or significant barriers.

Case Manager Support/Communication Systems

- Case managers and supervisors from all project sites will be trained and briefed as a group
- Case managers will meet regularly to review implementation and data collection issues and outcomes.
- Supervisors will also meet regularly.
- Quarterly meetings will bring together case managers and supervisors from all project sites.

Common Program Components:

- Affordable Permanent Housing
- Child Services – increased access to appropriate services and care, assessment of needs, support and training for child care providers
- Intensive Case Management
 - Direct case management, offering access to health care, mental health care, addiction and recovery services, client advocacy
 - Cash Assistance to support achievement of goals